



# Iberia Tiles **saves time and improves its communications** by **100%** with B1 Usability Package & B1 Print & Delivery

## COMPANY NAME

Iberia Tiles

## EMPLOYEES

30

## WEBSITE

www.iberiatiles.com

## INDUSTRY

Retail - Home Improvement

## BOYUM SOLUTIONS

B1 Usability Package, B1 print & delivery

## FEATURED PARTNER

Consensus International

Over the past 40 years, Iberia Tiles has been dedicated to providing the South Florida residential/commercial market with design options for hard surface flooring. They have built a reputation for having the highest quality finishes with endless design options relating to porcelain, stone, mosaics, and slabs. Iberia Tiles has exclusive distribution rights to some of the best Italian and Spanish porcelain collections from the top brands.



## Customer Challenges

- Time consuming and manual process augmenting the number of user errors.
- Reporting issues and SAP limitations.



## Solution

- By activating the Print & Delivery they reduced the time sending orders and instruction for payment.
- Able to use multi league in Print & Delivery and add specific information on the email text + attachments to all communications.
- Buttons are very handy and reduce time looking for information or felling data.



## Results

- Better communications and better reporting.
- Huge improvement in information and reduction of time in partial delivery thanks to customization.
- Avoid human errors when sending new orders (with numbers as names).

*"THIS PRODUCT HAS BEEN A GAME CHANGER FOR US AND AFTER A YEAR WE KEEP ADDING NEW REPORTS AND ACTIONS CONSTANTLY, WE CAN BE HAPPIER."*

Raul Fadel / Owner

**Iberia Tiles**  
Porcelain Stone Mosaics Slabs

**CONSENSUS**

**SAP** Business  
One